2 July 2025

The information contained within this announcement is deemed to constitute inside information as stipulated under the retained EU law version of the Market Abuse Regulation (EU) No. 596/2014 (the "UK MAR") which is part of UK law by virtue of the European Union (Withdrawal) Act 2018. The information is disclosed in accordance with the Company's obligations under Article 17 of the UK MAR. Upon the publication of this announcement, this inside information is now considered to be in the public domain.

Tialis Essential IT Plc

("Tialis" or the "Company")

Loan Refinancing

Tialis (AIM: TIA), the mid-market IT Managed Services provider, is pleased to announce that they are leading an investment round in Digital Petcare UK Limited ("Digital Petcare"). Following the acquisition of the Digital Petcare loan, as announced on 1 July 2025, Tialis has completed a debt refinancing and decided to back Susie Samuel, founder and CEO of Digital Petcare, with a conversion of debt to equity alongside further investments from shareholders and outside investors. The refinancing is structured as follows:

- £500k has been converted into a 14.4% equity holding in Digital Petcare
- £700k has been refinanced into a new loan over 24 months at the same interest rate of 12%
- £285k of the loan has been repaid

Ian smith said: *"Digital Petcare has come a long way with its solution, with a now constant flow of new clients signing up every month and continuing to win market share. With over 1200 sites now using the platform in the UK the team are focusing on continuing expansion both here in the UK and internationally.*

We are delighted to be extending the loan for a further 24 months and to align with the directors and other shareholders."

For more information, contact:

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Nominated Adviser and Broker

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Corporate Broking: Tim Redfern